



RAISE YOUR GAME.™

## National Sports Return Policy

“Return any unused item with your original receipt within 90 days for an exchange or refund”

\*Exceptions are Swimwear, Athletic Supports, Jocks and Jills

### HOCKEY STICK RETURN POLICY

Composite Sticks, Blades & Shafts – 30 DAY LIMITED WARRANTY – one time replacement

\* Excludes Pro Stock and Selected Models

#### The following is NOT covered by warranty:

- A Blade, Stick or Shaft that has been exposed to any type of open flame or heat source.
- A Blade, Stick or Shaft that has been tampered with by a rasp, file, or sandpaper.

Composite Sticks, Blades & Shafts must be returned prepaid with original sales receipt directly to:

**EASTON-REEBOK-CCM-BAUER-TPS-SHERWOOD** (See warranty information for details)

**Due to the nature of the game there is NO WARRANTY on Wood Sticks/Blades.**

### BASEBALL BAT RETURN POLICY

Composite and Aluminum Softball and Baseball bats – 1 year limited warranty

Maple Composite Baseball Bats (Demarini, Combat) – 90 Day Warranty, Return to Vendor

Wood Composite Baseball Bats (Mizuno) – 90 Day Warranty, Return to Store

Bamboo Wood Baseball Bats (Mizuno) – 90 Day Warranty, Return to Store

Wood Baseball Bats (Maple and Ash) – No Warranty

Bats must be returned prepaid with original sales receipt and Company warranty form directly to:

**Customer Service at: EASTON-WILSON/DEMARINI-COMBAT**

Note: Easton Composite Bats (baseball, softball, fastpitch and slo-pitch) now carry a six-month warranty from date of purchase.

### RETURN WITH A RECEIPT

An original receipt is requested for all exchanges or returns. Within 90 days from the date of your purchase, an exchange or return can be made for unused/ unworn merchandise. All items must be returned in their original packaging. All refunds will be made in the same form of payment as the original purchase.

### RETURN WITHOUT A RECEIPT

If you wish to make a return and have lost your receipt, merchandise will be returned based on the lowest price the item was offered for sale within the 60 days preceding the return; and the refund will be applied to a MERCHANDISE CREDIT note. If the amount of the return is less than \$5.00, cash will be refunded. Items must be unused and unworn and in their original packaging. You will be required to provide government issued picture ID and provide your name, telephone number and postal code for the transaction.

### MULTIPLE ITEM DISCOUNT RETURNS & “FREE ITEM” WITH PURCHASE RETURNS

When a regular priced item purchased during a “Buy One, get One” event is returned, the discount on the second item is forfeited. The second item may be repurchased at the current selling price or both items can be returned for a full refund. Items purchased as a part of a promotion offering a free item can be refunded with the return of all items. Individual items can be exchanged.

### WARRANTY RETURNS

Should your purchase develop a manufacturer's defect within the manufacture warranty period please return to any National Sports store. An original receipt is required for a refund. Without a receipt, product will be returned based on the lowest price the item was offered for sale within the 60 days preceding the return; and the refund will be applied to a MERCHANDISE CREDIT note. You will be required to provide your name, telephone number and postal code for the transaction.

### PRICE ADJUSTMENTS

National Sports offers a one-time price adjustment with an original receipt within 30 days of the original purchase. An original receipt must accompany a return/ exchange receipt to be eligible for a price adjustment.

### GIFT CARDS

Gift Cards cannot be redeemed for cash. After making a purchase, if you have a balance left on your gift card – unless it is \$5.00 or less – we will leave the balance on your card.

FGL Sports Ltd. reserves the right to change this policy without notice to its customers and will not be held responsible for any loss or damages suffered as a result of such changes.

**If you require more information on our policy, please contact Customer Service:  
905-946-5524 or [nscustomerservice@fglsports.com](mailto:nscustomerservice@fglsports.com)**